# Revitalize Advising & Student Services

## Projects

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<th>Coordinated Service Network</th>
<th>Interactive Degree Maps</th>
<th>Redesign myPSU</th>
<th>Advising Redesign</th>
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<tbody>
<tr>
<td>Platform that enables smooth and interactive student service referrals across advising, Registrar’s Office, Student Financial Services, Financial Aid, and academic support.</td>
<td>Dynamic, mobile-friendly tool that helps students make proactive decisions around academic, career, and financial planning.</td>
<td>Single-point of entry for student services and connecting with the PSU community.</td>
<td>Revitalize academic and career advising.</td>
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## Goals

### 1:1 Advising
Enhance the 1:1 relationship between advisors and students by creating academic advising pathways or clusters consistent with student flow. Integrate services for undeclared students with advising pathways and establish major declaration policy.

### Work as a Source of Joy
Organize work so it is a source of joy: career advancement opportunities, create community, promote equity, and consistent position descriptions with clear expectations.

### Unified Advising Framework
Create a unified advising framework (form to be determined) overseen centrally to create consistent advising practices and policies.

### Increase Student Self Efficacy and Sense of Agency
Increase student self-efficacy and sense of agency, such that the right context, supports, and tools exist for students to access services on their own.

More information at: pdx.edu/student-success
Student Engagement

Stakeholder Interviews & Insights
The project team will conduct one-on-one structured interviews with key stakeholders:
• Students
• PSU Faculty & Staff
• Alumni
The project team will map information and gather insights from interviews.

Brainstorming Sessions
The project team will hold open brainstorming sessions for professional advisors, faculty, staff, students and alumni.

Social Media Platforms
The project will utilize social media platforms to prioritize design criteria and vote on strategies and solutions.

Student Engagement Sessions
Students will be involved in the following:
• Student Feedback Sessions to prioritize design criteria
• Student Ideation Sessions to generate solutions
• Student Feedback Sessions on likes/dislikes to solutions and gaps

STUDENT ENGAGEMENT THEMES:
• Design of the Advising Pathways
• Promoting equity
• Student Tools

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