

July 10th, 2020

Over the last week the financial aid office has received a number of form letters requesting an adjustment to students' financial aid. These letters have been submitted on the behalf of students by several companies who charge students money and promise to get them more financial aid. **These services are unnecessary and do not expedite the process or alter your financial aid award. PSU does not and will not take any action based on letters from third party vendors.** Please do not patronize these companies.

We recognize that many students have been financially impacted by the COVID-19 pandemic. To address this issue, the financial aid office will open an appeal process on August 1st, 2020 to address your needs. The appeals will only be considered for the Fall 2020 - Spring 2021 school year. The appeal application will be available on the [financial aid forms page](#).

Please know that not everyone will qualify for an adjustment to their financial aid. But, we will do everything within our power to accommodate as many requests as we legally can. Thank you for your patience and understanding.

Please be safe. We look forward to hearing from you soon.

Sincerely,

Elijah J Herr, MSc, ABD  
Director of Financial Aid  
Portland State University