Overview of Day
8:00am-8:30am – Registration
8:30-9:35am – Welcome, Activity, Announcements, Mission/Programs
9:40-10:55am - Expectations & Customer Service
10:55– 11:30 a.m. – Gender Identity w/Nathan Keep of the QRC, Accessibility w/Darcy Kramer of the DRC
11:35 a.m. – 12:05 p.m. – Breakout Session 1
12:05 – 12:55 p.m. – Lunch & Activity (PSC small gym)
1:00 – 1:30 p.m. – Breakout Session 2
1:35 – 2:05 p.m. – Breakout Session 3
2:10 – 3 p.m. – Activity/Assessment/Evaluation (PSC small gym)

Session Descriptions

Student Expectations:
Students will break into small groups and present the “Dos” and “Don’ts” about each student expectation. CREC staff will follow each group with an overview and conclude the session with the extra expectations and the disciplinary process.
Learning Outcomes:
1. Students will be able to identify 3 of the 10 student expectations.
2. Students will know the three phases of the disciplinary process.

Accessibility:
Learn how to serve people with disabilities and identify tips for helping people of all abilities. In this interactive session you will have an opportunity to meet staff members from the Disability Resource Center, learn about therapeutic recreation, and address customer service scenarios through role play.
Learning Outcomes:
1. Students will be able to identify two tips for helping people of all abilities.
2. Student will know how to work with (approach) someone with a disability.

Conflict Resolution/De-escalation Breakout Session:
How to de-escalate with your voice and use non-verbal communication.
Learning Outcomes:
1. Students will be able to verbalize 3 appropriate and 3 inappropriate non-verbal gestures.
2. Students will be able to identify 3 criteria that automatically merit involvement of Campus Public Safety

You and Your Emergency Breakout Session:
Someone has just collapsed in front of you. You! Now what happens? This educational session will focus on your response to an emergency while working for CREC. What we expect of you and what resources are at your disposal.
Learning Outcomes:
1. At the end of the twenty minute workshop and working in teams of two, student staff members of CREC will be able to list nine of 11 injuries or illnesses that require a call to the 911 dispatcher.
2. Campus Recreation Student Employees attending this workshop will be able to explain their role as an initial responder in an emergency situation and the resources at their disposal.

Campus Rec Cooties Breakout Session:
Learn all about the little critters that live on our surfaces and how to effectively clean and disinfect the surfaces for which you’re responsible.
Learning Outcomes:
1. Students will demonstrate the ability to clean equipment properly.
2. Student will be able to name two infections or diseases one could get from the bacteria/viruses/fungi present in Rec Centers.
Announcements:
CPR & First Aid Classes Dates & Policy Change
*The policy has changed so please check with your supervisor if you have questions.
*Be sure to complete a class prior to your certification expiring.
*All CPR/AED certifications must be for the Professional Rescuer by 1/4/2010.
*You can find the policy and class dates on our website under “About Us/Employee Resources/CPR Class Dates”

Night at the Stott
Thursday, 9/24/09
7:30-10pm
Peter Stott Center
*Campus Rec employees are not eligible to win the Wii
*If you are not working you should come as a guest…it’ll be a lot of fun!

ODP Office & EQC Moved
*Outdoor Program and the Equipment Center is now located on the first floor of the new rec center. They will be opening on Monday, 9/28/09.

Party in the Park
Thursday, 10/1/09
11am-3pm
Free food and entertainment
*Please speak with your supervisor about volunteering to represent your program area at a table.

Online Quiz
*You will be required to take an online quiz and pass with an 80% or higher by Wednesday, 10/7/09. This quiz will be constructed of questions pertaining to the information that we are presenting today. If you do not pass the quiz you will be removed from your work schedule until you have completed the test. If you have not completed the test by Wednesday, 10/21/09 you will be terminated.
*We will email the quiz to you by Thursday, 9/24/09.
*Take good notes and ask questions😊

December All-Staff Training
*Mark your calendars!
*Mandatory all-staff training
Monday, 12/14/09 thru Thursday, 12/17/09
*You are welcome to take vacation starting Thursday, 12/17/09 at 6pm thru Sunday, 1/3/10; HOWEVER, you absolutely MUST be present for the entire 4 days of training.
*There will be work opportunities for those who are staying in town over winter break.

Guest Speaker at 12:20pm Today:
*Michele Toppe, Dean of Students, will be coming over to introduce herself. Please stay close during lunch and she’ll join us at 12:20pm.