CREC Advisory Board Meeting 4/25/13

Agenda Items

- Annual Schedule
- Budget Update
- Policy Changes
- Member Feedback
- Updates on Rec Center Study and the future of Expansion

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Attendees:

Alex Accetta
Atsu Nagamaya
Hannah Muller
Jenny Welnick
Francesca Faris
Derek Norman
Harrell Fletcher
Zach Wallace
Korina Pongracz-Bartha
Ashley Campbell
Todd Botch
Marlin Holmes

Not in attendance:

Dan Vise
Derek Norman
Victor Mena

Action Items:

- All: Review previous month’s minutes
- All: Come back with decisive feedback about yoga policy.
- All: Go up to basketball court and volleyball court, check out the usage, and the schedule.
- Franny: Reach out to Reslife & other students to apply for the Board.
- Franny/Alex/Hannah: Get Google site up and running before next meeting.
- Ashley: Follow up with Clara about welcome packet. Adding culture & “Did you Know” Section.

8:40 Franny: Review of last month’s meeting minutes. In months to come, we would like you to review the minutes once we send them out. This is in part in order to be aware of the action items.

8:44 Alex: A large reason of our existence is to review the annual budget.

Atsu: We haven’t received our third quarter financial report from Kognoze. The report is far more user friendly compared to banner. On top of that I put this report together which is our financial and law statement. Our revenue is really strong this year. We are already at 88% after third quarter. Member Services is a large part as to why we are so strong this year. We’re
forecasting over 11% over budget in revenue. At the end of the year we will likely be 96% of budget.

Ashley: Part of why Member Services is doing so well is that we have had an increase in Alumni members in part due to the elimination of the fee. As well as being more conscientious about the retail that we have available with water bottles and T-shirts and such.

Marlin: What was the fee?

Ashley: It was $40 a year to the Alumni Association. That has now been eliminated. Yet becoming a member is more difficult now; you have to have taken two years of credits.

8:55 Atsu: Going over SNS, we will definitely be on target or under budget.

Alex: We will likely start looking more at SFC work next month. Alright, on to policy changes. We made a change to our policy. A mom gave us feedback about wanting to bring her stroller and child in to the facility. We have therefor changed our stroller policy to allow for this to occur during certain hours and days during the week. Of course the stroller and child may not be left unattended. Right now we are not allowing them in group X classes. Safety is a major concern. One request was a potential place to store them temporarily.

Zach: Our club went through a very similar process. One issue that came up was double strollers on the track and safety

Franny: A major concern has previously been having the stroller in the pool area next to the pool. That’s just not going to work with safety.

Zach: We do have a stroller storage spot, we feel it’s important since this is a urban school.

Alex: Review of customer comment feedback. We have had some significant feedback about the need for improved standards like students coming into class late and leaving on cell phones.

Ashley: I see both sides, it’s distracting when students come in late and it irritates the instructors.

Todd: We need to decide what we want to be providing; a serious yoga class or are we more about allowing students to access to being active?

Zach: I thought we were more about access.

Alex: Next month come back with feedback about yoga and we can make a final decision then.

9:05 Todd: Moving on the volleyball and the expanding popularity of it.

Franny: This court/timing issue could be very useful if when it occurs most often in the afternoon - if the two SBS’s were very aware of it happening. I definitely agree about the volleyball issue but there are definitely more basketball players.
**Todd:** With basketball games there are only 10-12 people playing and the games only last so long.

**Marlin:** It seems the easy solution is to set aside more time in the schedule for volleyball. The schedule seemed to work really well when it first opened.

**Franny:** Having the staff be very clear about our schedule and expectations for respectful conduct is important.

**Todd:** As for circle swim; somehow we have taken a crack at relaxing the guidelines for circle swim.

**Franny:** My fellow co-chair Derek is now in a new position, so he will be pretty much passed on his role to me. Because of that we now feel the importance of recruiting new students is raised.

**Todd:** Residence life is interested in getting their students involved in campus leadership opportunities. So we could ask them to get involved from their students leadership.

**9:25 Franny:** I will reach out to them. I do think it’s important that people apply to the board. We are talking about having a site for the board. Almost like a google doc. This way I wouldn’t have to email you and it could be accessible potentially more easily.

**Harrel:** What would be something that would go on there that we wouldn’t want the public to see?

**Franny:** Draft policies.

**Alex:** On other boards that I’m on a lot of the work is done privately until it is in final draft form. I’m leaning toward having it more private. By the next meeting we will try to get that site up and running.

**Franny:** Moving on, we are looking for other ways to get information to members and do get feedback from them.

**Alex:** We need to make sure our employees are aware of policy changes. On our website we have an FAQ page that will be updated this summer. This would make sure new policies when be reflected on there, some of the information on there is a little out of date.

As for themed member feedback nights, we are thinking of having them every-other month. I think we would get a fair number of attendees.

**Korina:** I think having online input submissions before the night for feedback would be good so we can anticipate some of the queries would be best.

**Todd:** I think having some of the questions answerable immediately would be best.
9:35 Zach: What is the ultimate goal of the feedback forum?

Ashley: To give members a voice.

Franny: To help people understand the policies better as well as our employees to understand better.

Franny: As for other business. We want to check in about the youth hours and adding them into the usage report. We want to check in about the welcome report as well.

Ashley: We were working on the welcome packet. I picked up housing’s packet and I really love how simple it is. The purpose of the packet is to inform members of our culture. The current package is perfect but I think more detail could be added.

Korina: I think this will be useful for members so that they can be aware of the resources they have available to them.

Ashley: We were thinking about adding a link more accessible online to this information. Especially highlighting the culture aspect and what they can expect.

Franny: So this would be started in the Fall of next year.

Jenny: The student development piece is important for me to see in this because that’s really what we’re all about.

9:45 Zach: To the whole point of sale, on Korina’s point; what about having a ‘Did You Know?’ Section to incentive sale? IE., kid night this week, pricing for services, schedules. Etc.

Korina: The board that you put up information on at the top of the stairs is what I most often read.

Marlin: What about improving the current TV screens and have more important information scrolling on there.

Alex: Our last agenda item is going to be pretty big in the next six months or so. We were approved for the student building fee committee to do a study. Student health and counseling will also be putting some funds into it.

Todd: The meeting was with Campus planning, Property management and capital improvement. It was a lot of initial communication about what this would look like. Like what is this classroom hallway going to look like? SHAC is looking at hiring a physical therapy suite? Are we going to have a presence in that hallway? Are we going to expand our administrative suite? We are looking at hiring an architect to look at what this would look like. We are considering a budget of $40-50 k for initial contracting. We’re looking at getting it kicked off at the beginning of the
summer. It’s really simply an investigation. We want to see what this second and fourth floor would look like. It starts off with what does Campus Rec need and what does SHAC need.

**Zach:** What’s the dollar scope overall?

**Alex:** We haven’t projected that yet. It hasn’t been approved; we are in initial planning stages right now.

**9:55 Alex:** Meeting closed.