The Remi program is a proven alternative to Original Equipment Manufacturer and Third Party service agreements. We consolidate your existing equipment service agreements into one comprehensive program and eliminate the inefficiency of having to manage multiple service agreements from various manufacturers. You have the freedom to use your current service provider or any desired provider for each service event.

**Cost Reduction**
Reduces current maintenance contract cost by up to 25%.

**Reduces Administrative Time**
Reduces the time that you spend administrating multiple service contracts from various equipment manufacturers and service providers.

**Guaranteed Budget**
Maintenance budgets can be planned with fixed annual costs rather than the fluctuating costs and expensive “surprises” of other maintenance programs.

**Life Cycle Management**
Manages the maintenance of your equipment portfolio guaranteeing decreased cost, increased equipment uptime, and extended useful life expectancy.

**Total Vendor Control**
Delivers an unbiased vendor solution that allows you to use your preferred service vendor or we can supply the best qualified alternative vendor available.

**Visibility**
Real-time, online reports enable you to more effectively analyze the quality of the repair and service and the performance of the equipment and service provider.

www.theremigroup.com
We analyze your current equipment maintenance portfolio, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet your unique needs. The goal of each program is to deliver the specialized management tools, expertise, and support necessary for you to achieve enhanced equipment performance coupled with significant cost savings.

**How the Program Works**

1. **Equipment Repair or Maintenance Required**
2. **Client Calls Remi’s Toll Free Service Center**
3. **Paperwork is Submitted to Remi for Payment**
4. **Remi Dispatches Vendor & Manages Service Delivery**
5. **Paperwork is Reviewed & Processed**
6. **Check is Mailed Directly to Service Provider**

*Paperwork refers to Service Provider Invoice & Field Service Report.

**Typical Equipment Covered:**

- **General Office**
  - Automated Filing Systems
  - Collating Machines
  - Dictation Equipment
  - Endorsers
  - Fax Machines
  - Microfiche
  - Micrographic Cameras
  - Printers
  - Shredders
  - Time Clocks
  - Typewriters
  - Word Processing Equipment

- **Information Technology**
  - Archiving Appliances
  - Laptops
  - Network Devices
  - Network Storage
  - PC’s & Peripherals
  - Servers

- **Research/Laboratory**
  - Clinical Analyzers
  - Densitometers
  - Electron Microscopes
  - Gamma Counters
  - Lasers
  - Optical Microscopes
  - Physiological Monitors
  - Sleep Labs
  - Spectrophotometers

- **Security**
  - Alarm Systems
  - Card Access Systems
  - Vaults & Safes
  - Video Surveillance Systems

- **Communication**
  - Audio/Visual Systems
  - Intercoms
  - Pagers
  - Paging Systems
  - Radios
  - Telephone Switches
  - Telephone Systems
  - Voice Mail Systems

*Plus other equipment electronic in nature.*

**For more information contact:**

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