Assisted living (AL), residential care (RC), and memory care (MC) communities must hire sufficient numbers of qualified staff to meet the needs of current residents. They are not required to employ care staff who have a health care license (LPN/LVN) or certification (CNA/CMA) or to employ a full-time registered nurse (RN), though many do so. MC communities have higher levels of care-related staff compared to RC and AL, and RC and MC have higher ratios of all employees to residents compared to AL.

### Ratio of All Employees to Current Residents

<table>
<thead>
<tr>
<th></th>
<th>AL</th>
<th>RC</th>
<th>MC</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ratio</td>
<td>0.84</td>
<td>1.12</td>
<td>1.10</td>
<td>0.94</td>
</tr>
</tbody>
</table>

### Care-Related Staffing Levels in Hours per Resident per Day, by Staff Type

- **MC**
  - RN: 0.10
  - LPN/LVN: 0.11
  - CNA: 0.03
  - CMA: 0.06
  - Personal Care: 3:20
  - Activities Director: 0:12

- **RC**
  - RN: 0.15
  - LPN/LVN: 0.02
  - CNA: 0.05
  - CMA: 0.07
  - Personal Care: 2:15
  - Activities Director: 0:10

- **AL**
  - RN: 0.06
  - LPN/LVN: 0.01
  - CNA: 0.01
  - CMA: 0.02
  - Personal Care: 1:44
  - Activities Director: 0:09

### Staffing Difficulty

- **33%** AL reported difficulty hiring an RN
- **78%** AL with full-time RN
- **27%** RC reported difficulty hiring an RN
- **45%** RC with full-time RN
- **38%** MC reported difficulty hiring an RN
- **67%** MC with full-time RN

### Total Staffing Levels

- **AL**: 2 hrs 2 min
- **RC**: 2 hrs 55 min
- **MC**: 3 hrs 52 min
Adult foster homes must have staff available to assist residents with scheduled and unscheduled needs 24 hours daily. AFH operators may employ caregivers or resident managers to provide support.

### Percent of Adult Foster Homes Employing Caregivers

<table>
<thead>
<tr>
<th>Number of Caregivers</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>0</td>
<td>19%</td>
</tr>
<tr>
<td>1</td>
<td>21%</td>
</tr>
<tr>
<td>2</td>
<td>33%</td>
</tr>
<tr>
<td>3</td>
<td>13%</td>
</tr>
<tr>
<td>4</td>
<td>8%</td>
</tr>
<tr>
<td>5+</td>
<td>7%</td>
</tr>
</tbody>
</table>

### Staff Healthcare Certifications*

<table>
<thead>
<tr>
<th>Certification</th>
<th>Percent</th>
</tr>
</thead>
<tbody>
<tr>
<td>Licensed Practical Nurse (LPN)</td>
<td>2%</td>
</tr>
<tr>
<td>Certified Nurse Assistant (CNA)</td>
<td>16%</td>
</tr>
<tr>
<td>Certified Medication Assistant (CMA)</td>
<td>3%</td>
</tr>
</tbody>
</table>

### Staff Training Topics Covered in Prior 12 Months

- Medication administration: 86%
- Safety: 83%
- Resident's rights: 77%
- Nutrition and food management: 72%
- Mental illness: 72%
- Alzheimer's and related dementia: 66%
- Resident abuse or neglect: 66%
- Communication and problem solving: 64%
- How to prevent communicable diseases: 60%
- Disease specific: 59%
- Person-centered care: 59%
- Working with resident families: 59%
- Other: 14%

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Oregon DHS contracted Portland State University’s Institute on Aging to conduct a survey of a statewide sample of community-based care settings. Results are based on provider responses to a self-administered questionnaire. 308 AL, RC and MC communities (60% response) and 350 adult foster homes (52% response) completed the questionnaire. The full report is available at: [https://www.pdx.edu/ioa/oregon-community-based-care-project](https://www.pdx.edu/ioa/oregon-community-based-care-project) and [http://www.oregon.gov/DHS/SENIORS-DISABILITIES/Pages/publications.aspx](http://www.oregon.gov/DHS/SENIORS-DISABILITIES/Pages/publications.aspx) July 2017.  

*Note: Total percentages may not equal 100% due to rounding or missing data.*