

Hi, everyone. I'm Jen Dugger. I'm the Director of the Disability Resource Center, and this is Bella.

Hi, I'm Darcy Kramer, an Access Counselor and Consultant in the Disability Resource Center.

Hi, there. I'm Jewls Griesmeyer Krentz. I'm one of your Access Counselor and Consultants for the DRC, and I look forward to working with you.

Hi, I'm Mona Tougas, Access Counselor and Consultant at the DRC.

Hello, everyone. My name is Mary Popish, and I'm the Adaptive Technology Specialist and Alternate Formats Coordinator at the DRC.

Hi my name is Alex Van. I'm the Access Services Coordinator at the DRC.

Hello, everyone. My name is Sarah Livengood, and I'm the Office Manager for the Disability Resource Center.

OK, well, we know that this is a really challenging time for everyone, and we truly hope that you and your loved ones, your family or friends, are safe and well right now and that you're finding ways to be grounded in this super upside-down time that we're all finding ourselves in.

And one thing that the DRC has done is put together a bunch of resources for you which are here in this video and also on our website. And we hope that it will be helpful to you as you navigate the difficulty of spring and now summer terms online and remote without those of us physically present on campus.

We want you to know that we are still here for you. You can now visit the DRC virtual front desk from 12:00 PM to 4:00 PM, Monday through Friday. Speak with a front desk staffer, schedule an initial appointment to get registered, get into the drop-in queue to discuss questions or concerns, and more.

Open your Zoom account and click on Join a Meeting, and enter the meeting ID 379 914 326. When you enter, you may be in the waiting room or a few minutes if we're already helping someone else. Looking forward to seeing you there.

If you'd like to talk about your accommodations, questions, or concerns, please drop in any time between noon and 4:00, Monday through Friday for a 15 minute follow up with a DRC Access Counselor and Consultant. We're here for you, and we're happy to talk with you via Zoom, phone, or Google Hangouts.

For an alternative to a Zoom meeting, call the DRC at 503-725-4150 and leave a detailed message so that we can call you back. Or email us at drc@pdx.edu during drop-in time. If you'd like to meet with a specific person, check out the drop-in schedules on the DRC home page.

Do you have questions about your alternate formats? Or do you need help navigating your adaptive technology remotely? I'm here to help. Stop by my virtual drop-in hour every day from 1:00 to 2:00 PM. You can also reach me via email at [popish -- popish@pdx.edu](mailto:popish--@pdx.edu), if you'd like to set up a time to connect outside of drop ins. I look forward to hearing from you.

As always, you can contact our staff directly with any questions or concerns. Our website lists our email address and alternative phone numbers to contact staff working remotely.

You may be noticing that it is a lot harder to take classes in a remote environment than it is on campus. It may be that you had accommodations for on-campus classes that are no longer applicable in the remote environment. If this sounds like you, you are not alone. Please contact the DRC so that we can maybe work with you to set up an accommodations plan that accounts for these new access barriers you're experiencing in this new environment and sets you up for success.

Accommodation service requests can be entered into DRC Online, 24 hours after you register for classes in Banner. Visit the DRC YouTube channel to find helpful tutorials on entering, modifying, and canceling your service requests. For e-text requests, click on the Alternative Formats link in the left hand toolbar in DRC Online, and don't forget to email your receipts to format@pdx.edu.

Although many of your instructors are exploring alternatives to traditional testing, you may still have some typical timed quizzes or exams. If you are eligible for testing accommodations, many of those accommodations will still apply in a remote setting. For example, if you get extended time for testing, your instructor can adjust the time limit on D2L or Proctorio. If you have any questions about how to apply your testing accommodations to your classes, please contact the DRC or your Access Counselor and Consultant.

The alt formats team is still hard at work to provide digital versions of your textbooks. If you have e-text or alternate formats as an accommodation, you can request a digital version of your books through your DRC Online profile. You can also email [format --format@pdx.edu](mailto:format--@pdx.edu), for help with this process or to check in on the status of materials you've already requested. We're here to help.

While we are all participating in remote learning, note-taking accommodations are likely less necessary. The act of note taking itself is only really needed when instructors are using live streamed course content. When instructors are live streaming, we recommend that they also record the lecture so students with and without disabilities can go back and benefit from the recording. So, with this in mind, unless you've been told otherwise, your note-taking requests

have not been fulfilled for the term. However, please note that if you have a need for a note taker, we want you to please email us and let us know or tell you your Access Counselor and Consultant during drop ins. We want to work with you on solutions that will increase the likelihood of success in the remote learning environment. So let us know if you think a note taker would do that for you.

If you have any questions about your other accommodations and how they apply in a remote or online setting, please refer to the Accommodations section of our website or contact your Access Counselor and Consultant. We're happy to help.

Throughout the term, consult the COVID-19 DRC Survival Guide to get the most up-to-date information about accessing your courses remotely. Here, you will also find many on- and off-campus resources, tips and tricks for being a remote or online student, and much more.

Stay connected with the DRC during our Zoom front desk hours, Monday through Friday, 12:00 PM to 4:00 PM, and the Virtual Safe(r) Space, Mondays 9:00 AM to 11:00 AM and Thursdays 2:00 PM to 4:00 PM.

Our weekly online newsletter, the Wednesday Weekly, connects students to what's happening on campus, around town and in the disability community. You can subscribe to the Wednesday Weekly on our website. Don't forget to follow us on Facebook, Instagram, and Twitter. We bring events, tips for academic success, and information we think you want to know directly to your devices each week.

Take care everybody. I look forward to connecting digitally and hopefully in person soon. See you later.

We are missing you and our PSU community and looking forward to connecting with you all virtually and helping however we can. Have a good day.

Take good care. Bye-bye!

Bye-bye for now.

Hope to see you real soon.

Take care, and I hope to talk to you soon.

I look forward to seeing you in person as soon as possible. Until then, stay well.

I just wanted to say -- we both wanted to say -- that we hope that you're safe and well. And I personally miss you all dearly and can't wait until we're in the same space again together.