

How can faculty and staff support a student who is thinking about dropping courses or withdrawing due to serious illness?

When a student has been affected by serious illness (including COVID-19), consider how it may affect the student's ability to persist at PSU. Here are some steps to take and resources to have on hand to assist your students.

- [Refer your student to the CARE program](#) in Student Affairs.
 - The CARE program has case managers available to meet with students facing barriers to their academic success. We will work with them to create a plan for managing their academic situation using the [Deadline Appeal Petition](#), negotiation of incompletes, and other resources in the Office of the Registrar.
- Recommend your student [connect with their academic advisor](#).
- Direct your student to the [Registrar's website](#) to learn more about deadlines, petitions, and withdrawals.
 - The [Deadline Appeal Petition](#) is available for students to request registration changes after posted deadlines based on medical or any other unforeseen circumstances.
 - Students who have additional questions about making changes to their schedule due to medical reasons can [contact the Office of the Registrar](#) or the [CARE program](#) to discuss options based on the term schedule and individual circumstances.
 - In order to support academic success from Spring 2020 through Spring 2021, the university has enacted a [temporary policy change](#) to allow academic departments to expand the use of the P/NP grading option.
- If your student has been diagnosed with COVID-19, advise them to [complete SHAC's online reporting form](#).
 - Informing SHAC of COVID-19 exposure, positive test results, or diagnosis is strongly recommended in order for PSU to initiate centralized university-level responses to protect students, staff, and faculty during COVID-19.
- If the situation affects your student's ability to access basic needs, encourage them to look into these additional resources and support services:
 - [Emergency Funds](#)
 - [PSU Food Pantry](#)
 - [PSU COVID-19 Resources](#)
 - [Portland COVID-19 Resources](#)
 - Student Housing Assistance Program through the [CARE program](#)