Needs vs. Services Activity
Instructor Material

Instructions: In large group setting, instructor reads each numbered statement and asks class to answer if statement refers to a need or a service. Allow some discussion if there is confusion or disagreement. Ask: Does this statement define a condition, issue or behavior that the team needs address in planning? Share correct answer and examples.

1. Jerome needs to feel safe when he is at home and at school.
   - *Need-identifies the condition that must be met by planning.*
2. Sharon needs anger management
   - *Service-is a service to meet a need. (The need might be: Sharon needs to be able to mange her anger in healthy ways)*
3. Crystal and Cody need to know that someone will take care of their basic needs (shelter, food and clothing)
   - *Need: identifies the conditions that must be met in planning.*
4. Mark needs a mentor.
   - *Service: Does not define the issues that Mark has that will be met by a mentor.*
5. Parents' need drug and alcohol treatment
   - *Service: Does not define the safety issue that SA treatment might help with. (Need might be: Children need to be parented by adults who are free the negative affects of substance abuse. I.E: need to be alter, able to supervise, unimpaired judgment, safe living conditions, etc.)*
6. Matt needs to be supervised and in an adult's line of vision at all times.
   - *Need-issue that must be addressed in planning*
7. Jeremy needs residential treatment.
   - *Service: What issues/conditions will residential treatment address? (Need might be: Jeremy needs to be able to manage his behavior without hurting himself or others. Or: Jeremy needs to be safe around-the-clock, 24/7.)*
8. Sarina needs to be told when she is doing well and corrected without yelling and hitting.
   - *Need: defines what must be addressed in planning*
9. Malcom needs a mental health assessment
   - *Service: does not define what behaviors/conditions exist that an assessment might help with.*
10. John needs in-home intensive services.
    - *Service: Does not define what issues this might help with. (Need might be: John needs to be able to parent effectively and understand what is age appropriate behavior for his child)*