Needs vs. Services Activity
Instructor Material

Instructions: In large group setting, instructor reads each numbered statement and asks class to answer if statement refers to a need or a service. Allow some discussion if there is confusion or disagreement. Ask: Does this statement define a condition, issue or behavior that the team needs address in planning? Share correct answer and examples.

1. Jerome needs to feel safe when he is at home and at school.
   - Need-identifies the condition that must be met by planning.
2. Sharon needs anger management
   - Service-is a service to meet a need. (The need might be: Sharon needs to be able to manage her anger in healthy ways)
3. Crystal and Cody need to know that someone will take care of their basic needs (shelter, food and clothing)
   - Need: identifies the conditions that must be met in planning.
4. Mark needs a mentor.
   - Service: Does not define the issues that Mark has that will be met by a mentor.
5. Parents’ need drug and alcohol treatment
   - Service: Does not define the safety issue that SA treatment might help with. (Need might be: Children need to be parented by adults who are free the negative affects of substance abuse. I.E: need to be active, able to supervise, unimpaired judgment, safe living conditions, etc.)
6. Matt needs to be supervised and in an adult’s line of vision at all times.
   - Need-issue that must be addressed in planning
   - Service: What issues/conditions will residential treatment address? (Need might be: Jeremy needs to be able to manage his behavior without hurting himself or others. Or: Jeremy needs to be safe around-the-clock, 24/7.)
8. Sarina needs to be told when she is doing well and corrected without yelling and hitting.
   - Need: defines what must be addressed in planning
9. Malcom needs a mental health assessment
   - Service: does not define what behaviors/conditions exist that an assessment might help with.
10. John needs in-home intensive services.
    - Service: Does not define what issues this might help with. (Need might be: John needs to be able to parent effectively and understand what is age appropriate behavior for his child)