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**Memorandum of Agreement
Portland State University (University)
From the Portland State University Chapter
of the American Association of University Professors (Association)
April 7, 2020**

Subject: Duo Fob replacement upon malfunction

Recitals

The University requires two-factor authentication (2FA) for all community members to log on to PSU Information Systems and currently provides a Duo Hardware Token (DHT), also known as a “Duo Fob,” to members who do not have, or do not elect to use personal mobile phones for authentication with the Duo application.

Agreement

Should a member choose not to use a personal mobile device for two-factor authentication (2FA) to log-on PSU Information Systems, the University will provide members with an initial Duo Fob, or its successor, upon request to log on to PSU Information Systems using 2FA. The University will replace the Duo Fob free of charge if it malfunctions. Members will be charged to replace a lost or stolen Duo Fob at the approved rate at the time of replacement.

This language will be added to Article 24 in the successor agreement.

<u>For the University</u>	<u>For the Association</u>
DocuSigned by: <i>Shelly Chabon</i>	DocuSigned by: <i>David Hansen</i>
<small>85501 C0001 A040C9...</small> Shelly Chabon, Vice Provost for Academic Administration	<small>362 C01 F 421 4945A...</small> David Hansen, VP of Collective Bargaining
April 7, 2020 1:00 PM PDT _____ Date	April 7, 2020 12:08 PM PDT _____ Date

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