

# U.S. Customs and **Border Protection**

# I-94 Automation

#### Overview

To increase efficiency, reduce operating costs, and streamline the admissions process, U.S. Customs and Border Protection (CBP) has automated the Form I-94 at air, sea, and land ports of entry. The paper form is no longer provided to a traveler upon arrival except in limited circumstances. Travelers may be given a CBP admission stamp on their travel document. If a traveler needs a copy of his or her status or I-94 (record of admission) for verification of alien registration, immigration status, or employment authorization, one can be obtained from https://I94.cbp.dhs.gov or the CBP One<sup>TM</sup> mobile app.

## **Frequently Asked Questions**

#### What is a Form I-94?

Form I-94 is the U.S. Department of Homeland Security (DHS) arrival/departure record electronically issued to travelers who are admitted to the U.S., who are adjusting status while in the U.S., or extending their status, among other uses. The traveler must exit the U.S. on or before the departure date on their I-94.

#### How does the automation of the I-94 impact international travelers' entry into the U.S.?

I-94 automation does not impact a traveler's ability to enter the U.S. CBP continues to create an I-94 record for all travelers who require one, but the I-94 form is created in an electronic format instead of a paper form and is not presented to the traveler. If a traveler requires a paper I-94 form, they are able to print it from the I-94 website: https://I94.cbp.dhs.gov or CBP One™ mobile app.

#### Will CBP provide a traveler with any documentation or evidence showing status and time allowed in the U.S.?

Yes. CBP provides each traveler with an electronic I-94. The electronic arrival/departure record can be obtained from the CBP I-94 website at <a href="https://I94.cbp.dhs.gov">https://I94.cbp.dhs.gov</a> or CBP OneTM mobile app. CBP may provide a traveler with an admission stamp that is annotated with the date of admission, class of admission, and admituntil date.

### Will travelers need to do anything differently when exiting the U.S.? How can they be sure their departure will be recorded properly with the I-94 automation process?

Travelers do not need to do anything different upon exiting the U.S. For travelers issued an electronic I-94 and depart via air or sea, CBP records their departure electronically using manifest information obtained from the carrier. If a traveler departs via land, a departure is recorded if the traveler reenters the U.S. prior to the expiration date of the I-94. If the traveler is not a resident of Canada or Mexico and does not reenter the U.S. prior to the expiration date on their I-94, the traveler may want to travel with evidence of their departure into Canada or Mexico. Evidence of departure can include, but is not limited to, entry stamps in a passport, transportation tickets, pay stubs and other receipts. A traveler can request an entry stamp from the Canada Border Services Agency (CBSA) when entering Canada or from the Instituto Nacional de Migración (INM) when entering Mexico.

#### **Need Your I-94 Admission Number?**

Go to: <a href="https://I94.cbp.dhs.gov">https://I94.cbp.dhs.gov</a> or CBP One<sup>TM</sup> mobile app

Travelers issued a paper I-94 should surrender it to the commercial carrier (i.e., airline, cruise line, etc.), CBSA upon entry via land into Canada, or to a CBP official or designated drop box at the port upon

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departure. Travelers who still have their paper I-94 after departing the U.S. should visit <a href="https://help.cbp.gov/s/article/Article-752?">https://help.cbp.gov/s/article/Article-752?</a> for information on how to return their paper I-94 in order to ensure their departure is recorded correctly.

#### Will CBP still issue a paper Form I-94?

Generally, no. CBP makes the digital I-94 available at <a href="https://I94.cbp.dhs.gov">https://I94.cbp.dhs.gov</a>. Travelers may visit this website to print their I-94 before applying for immigration or public benefits, such as a driver's license or a social security card.

CBP intends to continue to provide a paper Form I-94 to select classes of travelers, such as certain asylees and parolees, and whenever CBP determines the issuance of a paper form is appropriate. CBP streamlined the refugee admission process as of Sept. 7, 2015. Refugee Form I-94s are now processed electronically and can be accessed on the CBP website if they were issued after this date.

If the traveler was issued an electronic I-94 and is unable to locate their I-94 information on the website, they may contact CBP for assistance at <a href="https://help.cbp.gov/s/questions">https://help.cbp.gov/s/questions</a> or visit the local CBP deferred inspection site. A list of deferred inspection sites and ports of entry can be found at <a href="https://www.cbp.gov/contact/ports">https://www.cbp.gov/contact/ports</a>.

#### What is the I-94 website?

Travelers may visit the CBP I-94 website at <a href="https://I94.cbp.dhs.gov">https://I94.cbp.dhs.gov</a> to retrieve their electronic I-94 number. Upon entering the U.S., travelers may receive a paper with instructions on how to access the website. The website is the official site for international travelers visiting the U.S. to apply for or retrieve and print their I-94 admission number/record (which is proof of legal visitor status), retrieve a limited travel

history of their U.S. arrivals and departures and check their travel compliance.

#### What is the CBP One<sup>TM</sup> mobile app?

CBP One<sup>TM</sup> mobile app is a mobile application that serves as a single portal to a variety of CBP services, including the I-94 features. To find out more about the services included, visit <a href="https://www.cbp.gov/newsroom/national-media-release/cbp-announces-addition-i-94-features-cbp-one-mobile-app">https://www.cbp.gov/newsroom/national-media-release/cbp-announces-addition-i-94-features-cbp-one-mobile-app</a>.

#### Most Recent I-94

Admission (I-94) Record Number: 537463200B2 Most Recent Date of Entry: 2020 November 25

Class of Admission : B2 Admit Until Date : 05/24/2021

Details provided on the I-94 Information form:

Last/Surname: PALI
First (Given) Name: PAUL
Birth Date: 1985 April 01
Passport Number: 788763258
Country of Issuance: Canada

Sample I-94 Printout from the I-94 Website

# What should a traveler do if he or she was admitted incorrectly to the U.S.?

The traveler should attempt to verify their current admission status on the I-94 website or CBP One™ mobile app to check for possible updates to their I-94 record. If a traveler still believes that they were admitted incorrectly to the U.S., they should visit a local CBP deferred inspection site or port of entry to have his or her admission corrected. If an applicant received an incorrect I-94 from U.S. Citizenship and Immigration Services (USCIS), the applicant should refer to Form I-102 available at <a href="https://www.uscis.gov/forms">https://www.uscis.gov/forms</a> or visit the nearest USCIS site.